



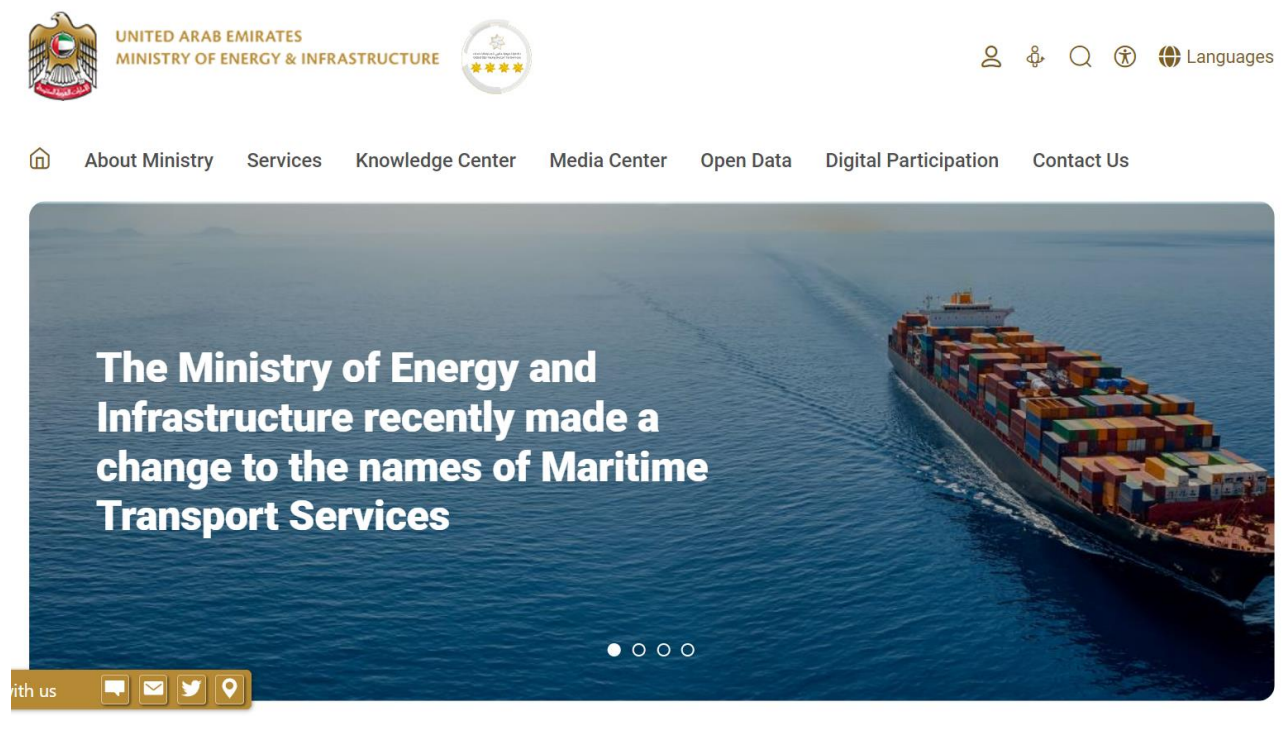
## User Manual

# Replacement for a lost or damaged pleasure boat deletion

V 1.0

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation” Then select the Sub category “Pleasure boat services”. you can view the service Info or start the service immediately by clicking on Start Button



### Services & Processes

Type a keyword to search for a service



Order Status

My Favorites

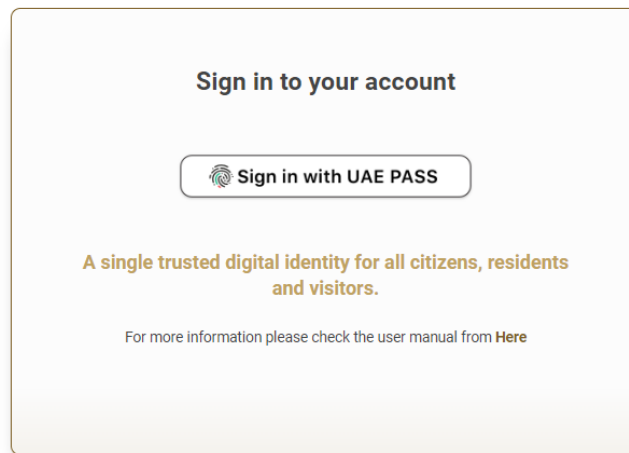
- Geological Services
- Infrastructure Services
- Maritime Transport Services**
  - Commercial Vessel Services
  - Pleasure Boat Services**
  - Port Services
  - PROs Services
  - Seamen Affairs Services

Maritime Transport Services	Maritime Transport Services	Maritime Transport Services
Issuing pleasure boat registration or licensing	REQUEST FOR SMALL BOAT DRIVING LICENSE	Renewal of pleasure boat registration or licensing
Maritime Transport Services	Maritime Transport Services	Maritime Transport Services
Cancellation of pleasure boat license	Replacement for a lost or damaged pleasure boat registration or license	Issuing replacement for a lost or damaged pleasure boat deletion certificate



All services >

3. Then it will redirect you to the Login page, you can login by using UAE PASS.



4. Fill the application Information.

Issuing replacement for a lost or damaged pleasure boat deletion certificate

Official No *	Boat Name English *
<input type="text"/>	<input type="text"/>
Boat Name Arabic	
<input type="text"/>	
<input type="button" value="Search"/>	
<p>No data found</p>	

Issuing replacement for a lost or damaged pleasure boat deletion certificate

100%  
Form Completion

**Basic Details**

Registration Center ▾  
Abu Dhabi Centre ▾

Type Of Vessel	Pleasure Boat	Official Number	215140
Vessel Name English	Jacob Vessel	Vessel Name Arabic	قارب جاكوب
Port Of Registry	Abu Dhabi	Vessel Type	Pleasure Boat
Nationality	United Arab Emirates	Ship Flag	UAE
Owner Type	Foreigner	No. of Passenger	9
Previous Name		Previous Port Of Registry	
Previous Official Number		Previous Date Of Registry	
Hull Identification No	25	Hull Color	Black & Red
Manufacturer	Yamaha	IMO No.	778
Insurance Start Date	01/12/2016 00:00:00	Insurance End Date	01/12/2017 00:00:00

No. Of Masts		No. Of Bulkheads	
Max Draft	12	No Of Decks	
Coast Guard No.	7676	Length over all	148
Max Beam	25	Type Of Stem	
Type Of Stem		Type Of Hull	Black & Red
Max Depth	8	Propulsion	Inboard
Fuel Type	Gasoline	Decks No	0
Engines No		Gross Tonnage	250
Net Tonnage	265	Dead Weight	200
Light Weight	36	Classification of Society/Company	

Save and Continue Later
Next
Back

5. Upload the needed documents.

Issuing replacement for a lost or damaged pleasure boat deletion certificate

0%  
Form Completion

**Upload Attachments**

In the case of a damaged replacement, the original shall be brought / In the case of a lost replacement, a police report to be issued \*

Select or drag and drop files here

(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Save and Continue Later
Previous
Next
Back

6. Submit the request by click on “Submit“.

**Issuing replacement for a lost or damaged pleasure boat deletion certificate**

**Submit And Finish**

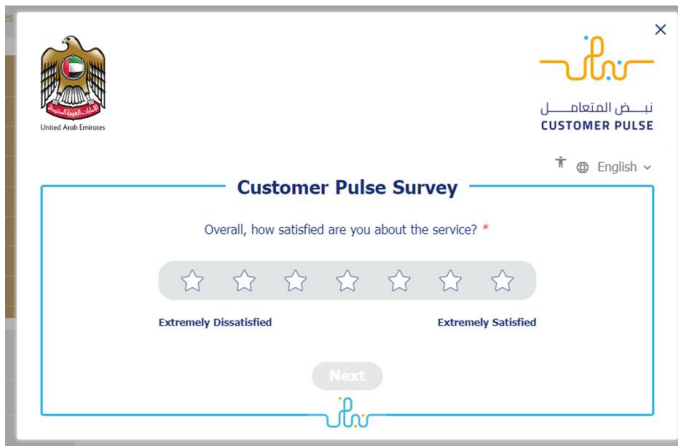
Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this \*

100%  
Form Completion

Save and Continue Later Previous Submit Back

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:



The image shows a pop-up window titled "Customer Pulse Survey" with the UAE coat of arms and "United Arab Emirates" on the left, and the "CUSTOMER PULSE" logo on the right. The survey question is "Overall, how satisfied are you about the service? \*". Below the question is a five-star rating scale with the text "Extremely Dissatisfied" on the left and "Extremely Satisfied" on the right. A "Next" button is located at the bottom center of the survey area.



English

### Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous Next



English

### Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

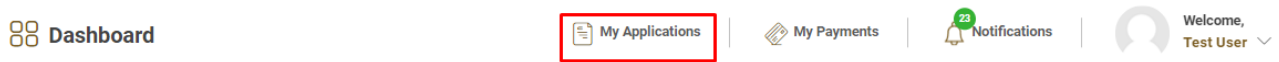
Kindly provide your mobile number or Email for follow up

Previous Submit



8. After the application is approved by the ministry, you will receive the Distance Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the My Application as shown in the image below



- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

### My Applications

Services by Category: Maritime Transport Services

Service: Please Select

My Company: Please Select

Company PRO: Please Select

Application Status: Please Select

Keyword (Reference Number):

Use Date Range

**Search** **Reset Filters**